



Overview of Proposed Water Rate Increase

Why the increase in rates? The money raised from rate increases helps us continue to provide our core services to the people of Kalispell.

WHAT WILL THE RATE INCREASE PAY FOR?

Expenses that allow us to guarantee delivery of safe and reliable water.

Annually we produce and supply 1.4 billion gallons of safe and reliable water for drinking, showers, cooking, irrigation, etc.



Pipes to deliver drinking water and fire flows

Storage facilities to provide pressure, operational and emergency capacities

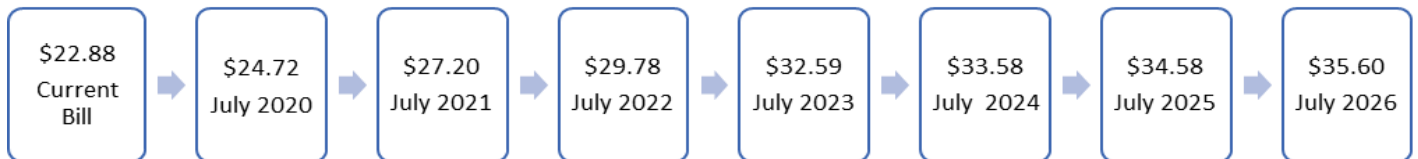
New source development (wells and tanks) to meet current and future supply demand

Metering system to provide reliable usage and a customer portal to view real-time usage and leak alerts

People to keep our facilities and services running 24/7

HOW MUCH WOULD A TYPICAL MONTHLY WATER BILL INCREASE?

We are proposing a seven year increase beginning June 1, 2020 (applied to the July 2020 bill)



These typical bills represent people who have a 3/4" meter and use 6,000 gallons per month. Differences in water usage will result in higher or lower charges. More information can be found at www.kalispell.com

NOTABLE CHANGES IN THE APPLICATION OF THE WATER RATE SCHEDULE

- ⇒ The sprinkling rate will be the **same** as the consumption rate per 1,000 gallons (there will no longer be a reduced sprinkling/irrigation rate)
- ⇒ The option for a "skip bill" on fixed and meter charges when customers are not home will be eliminated.
- ⇒ New metering system to support reliability and provide customer portals for accessing on demand usage and leak alerts



WHEN: A TIMELINE FOR WHAT TO EXPECT





Overview of Proposed Sewer Rate Increase

Why the increase in rates? The money raised from rate increases helps us continue to provide our core services to the people of Kalispell.

WHAT WILL THE RATE INCREASE PAY FOR?

Expenses that allow us to guarantee collection and treatment of your wastewater (sewer). Annually we collect and treat 1.02 billion gallons of wastewater before discharging to Ashley Creek.

Collection System Supporting City of Kalispell Users



120 miles of 8" – 36" gravity mains
25 miles of force mains

36 Sewer Lift Stations

Pipes and lift stations to convey sewer from toilets, sinks, showers, washing, etc.

Regulatory compliance to protect public health and safety

Rehabilitation of infrastructure to maintain current demands and regulatory criteria

New infrastructure to support current and future growth

People to keep our facilities and services running 24/7.

Advance Wastewater Treatment Plant – Supporting City of Kalispell and Evergreen District

Treatment Facility ongoing operations, maintenance, sampling, record keeping

Regulatory compliance to protect public health and our water resources

Rehabilitation of plant assets to meet current and future sustainability

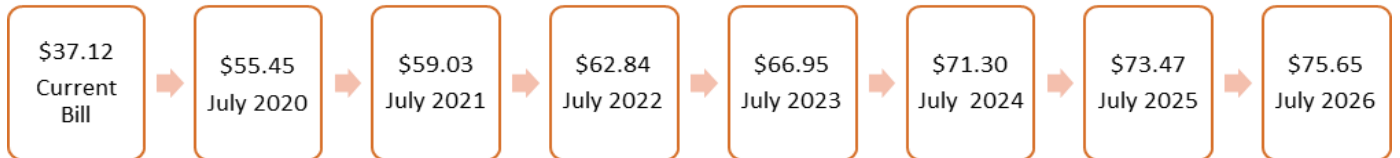
New plant upgrade and upsizing to support current and future growth

People to keep our facilities and services running 24/7.



HOW MUCH WOULD A TYPICAL MONTHLY SEWER BILL INCREASE?

We are proposing a seven year increase beginning June 1, 2020 (applied to the July 2020 Bill)



These typical bills represent people who use 6,000 gallons per month. Differences in wastewater usage will result in higher or lower charges. More information can be found on the City's website www.kalispell.com.

WHEN: A TIMELINE FOR WHAT TO EXPECT

